



Team Clubs Terms & Conditions

Introduction






These Terms & Conditions apply to all bookings and attendance at Team Clubs holiday activity clubs. By booking a place for your child, parents/guardians agree to comply with the following terms and conditions.

Team Clubs is a trading name of Team Educate Ltd.

1. Registration & Bookings

All children attending Team Clubs must be registered in advance by a parent or legal guardian.

Parents/guardians must provide accurate and complete information during registration, including:

-  Emergency contact details
-  Medical information
-  Allergies
-  Additional support needs
-  Authorised collection details

Team Clubs reserves the right to refuse or cancel bookings where sufficient information has not been provided.

Places are subject to availability and are allocated on a first come, first served basis.

Team Clubs operates with limited daily spaces to maintain safe staffing ratios and quality provision.

2. Age Requirements

Team Clubs is open to children aged 4–13 years old.

Children must fall within the eligible age range at the time of attendance.

3. Club Times & Attendance

Holiday club sessions operate between:

9:00am – 4:00pm

Parents/guardians are responsible for ensuring children arrive and are collected on time.

Persistent late collection may result in additional charges or future bookings being refused.

Children may only be collected by authorised adults listed during registration unless prior arrangements have been agreed.

4. Payments

Full payment is required in advance to secure a booking.






Bookings are not confirmed until payment has been received.

Team Clubs reserves the right to cancel unpaid bookings.




5. Cancellation & Refunds

Team Clubs' Cancellation Policy forms part of these Terms & Conditions.

No refunds will normally be provided for:



-  Missed sessions
-  Non-attendance
-  Illness
-  Late arrivals
-  Early collection

At the discretion of Team Clubs, a credit towards another session may be offered where:

-  Adequate notice has been provided
-  Alternative sessions have availability
-  Or the cancelled space can be successfully backfilled

Credits and transfers are not guaranteed and are offered solely at management discretion.

If Team Clubs cancels a session, parents/guardians will be offered either:

-  A full refund, or
-  An alternative session where available

6. Illness & Medical Information

Parents/guardians must provide accurate medical information and notify Team Clubs of any changes before attendance.

Children who are unwell or have contagious illnesses should not attend Team Clubs.




If a child becomes unwell during the session, parents/guardians may be contacted and required to collect their child promptly.

Team Clubs reserves the right to refuse attendance where a child is considered too unwell to participate safely.

7. Medication

Prescription medication can only be administered with written parental consent.

Medication must:

-  Be clearly labelled
-  Be in its original packaging
-  Include dosage instructions





Emergency medication, including inhalers or EpiPens, must be provided by parents where required.

8. Behaviour Expectations

Children are expected to behave respectfully towards staff, other children, equipment, and facilities.

Unsafe, disruptive, abusive, or bullying behaviour will not be tolerated.

Team Clubs reserves the right to:

-  Remove children from activities
-  Contact parents/guardians
-  Request collection
-  Refuse future attendance in cases of serious or repeated behaviour concerns

Parents/guardians agree to support Team Clubs' Behaviour Policy.

9. Safeguarding & Health & Safety

Team Clubs is committed to safeguarding and promoting the welfare of children.

All staff are appropriately vetted and DBS checked.

Team Clubs maintains safe staffing ratios and follows relevant safeguarding, health & safety, and first aid procedures.

Parents/guardians must ensure emergency contact details remain up to date at all times.

10. Personal Belongings





Children should not bring valuable items to Team Clubs.

Team Clubs cannot accept responsibility for lost, damaged, or stolen belongings.

Mobile phones brought to the club should remain in bags unless permission is given by staff.

11. Photography & Media Consent

Team Clubs may occasionally take photographs or videos during sessions for:

-  Promotional materials
-  Social media
-  Website content
-  Parent updates

Images will only be used where parental consent has been provided.

Parents/guardians may withdraw consent at any time in writing.

Children's full names will never be shared publicly alongside images.

12. Activity Participation





While all reasonable precautions are taken to ensure safety, participation in sports and physical activities carries an inherent risk of injury.

By booking, parents/guardians acknowledge and accept these risks.

Team Clubs expects children to follow safety instructions at all times.

13. Emergency Procedures

In the event of an emergency or serious incident, Team Clubs may:

-  Administer first aid
-  Contact emergency services
-  Seek emergency medical treatment where necessary
-  Contact parents/guardians immediately

14. Data Protection

Team Clubs will store personal information securely and in accordance with applicable data protection legislation.

Information will only be used for purposes relating to the safe operation of Team Clubs and will not be shared unnecessarily with third parties.




15. Amendments to Terms & Conditions

Team Clubs reserves the right to amend these Terms & Conditions at any time where necessary.

Updated versions will be made available to parents/guardians where applicable.

16. Agreement

By booking a place at Team Clubs, parents/guardians confirm that:

-  The information provided is accurate
-  They have read and understood these Terms & Conditions
-  They agree to comply with all Team Clubs policies and procedures